Logging in and accessing the WashU IT Onboarding Request Form

- Depending on your role, the WashU IT Onboarding Request Form will be accessed differently.

1. To log into the ServiceNow system, go to https://wusm.service-now.com and select Login with WUSTL Key. Enter your WUSTL Key username and password.

2. After you login, you will see the ServiceNow Homepage. Please select the image below that best represents the appearance of your ServiceNow Homepage. Each image contains a link to the applicable guide.